



Better Broadband for Norfolk Information Sheet 18 (30 October 2014)

In December 2012 Norfolk County Council and BT signed a deal that means more than 80% of Norfolk's homes and businesses are expected to be able to access superfast broadband (24 Megabits per second plus) by the end of 2015. In addition to this, the Better Broadband for Norfolk (BBfN) programme intends to make minimum broadband speeds of 2Mbps available to all Norfolk premises by the end of 2015. The first services became available in July 2013.

Over the next 14 months, work to survey, upgrade and install broadband infrastructure will take place and better broadband services will become available in 'phases'. We aim to keep the people of Norfolk updated about the programme on the BBfN website (www.betterbroadbandfornorfolk.co.uk) and via these information sheets every three months. Read on for our latest update.

What's happened since the last update?

In the last month superfast services have gone live in parts of Aylsham, Banham, Bracon Ash, Brooke, Burston, Burnham Market, Caister-on-Sea, Carbrooke, Cawston, Cliftonville, Denver, Felmingham, Harleston, Holme Hale, Little Snoring, Lyng, Marsham, Middleton, Mulbarton, Necton, Needham, North Runcton, Reepham, Roydon, Scole, Stow Bardolph, Snettisham, Sedgeford, Stalham, Stoke Ferry, Sutton, Swardeston, Swaffham, Upper Stoke, Wiggshall St Mary Magdalen and Yelverton

Over the next month we expect to pass a major milestone in the BBfN programme – 100,000 homes and businesses across Norfolk able to receive high-speed broadband as a result of the work done by the council and BT since the contract was signed in December 2012.

While it is just a nice round number and there is still much more to do, we are proud of what we've achieved in a relatively short space of time and the difference it's making to people in the county.

In fact we'd really love to hear from you if you have felt the benefits of a better broadband service as a result of BBfN. This isn't just to make us feel good about ourselves but because we want to make people aware of the new superfast services that are becoming available and one of the best ways to get the message out is to feature real live people who've already bought or upgraded their internet service.

If this sounds like you and you'd be happy to help, that would be great. Please email betterbroadbandfornorfolkproject@norfolk.gov.uk and put the words 'case study' in the subject line. Thanks in advance.

Which areas will receive better broadband next?

We've just announced the areas that are due to be able to access high speed broadband by the end of March 2015. These are parts of Astley, Bacton, Badersfield, Brancaster Staithe, Briston, Burnham Deepdale, Catfield, Cley, Cromer East Runton, Fincham Griston, Happisburgh, Hindolveston, Knapton, Little Dunham, Little Plumstead, Litcham, Melton Constable, Marham, Mulbarton, Necton, Narborough, Pulham Market, Pulham St Mary, RAF Marham, Rackhealth, Roughton, Salhouse, Sharrington, Sporle, Swannington, Swaffham, Terrington St Clement, Trunch, Upper Marham, Wereham, Whissonsett, Wreningham and Wretton.

As services become available, people can check whether their home or business premises can receive better broadband services as a result via the BBfN website.

If you require further information please telephone Norfolk County Council on 0344 800 8020.